

## **Vejer de la Frontera Rental Conditions**

In these booking conditions, 'you' and 'your' means all people named on the booking form (including anyone who is added or replaced at a later date). 'We', 'us' and 'our' means the owners of the property in Vejer de la Frontera to which these conditions relate.

We will communicate with you by email and we see it as your responsibility to check your emails regularly and to let us know about any change to your email address.

### **Making your booking**

When you book, and to confirm the booking, we ask that you pay 25% of the total rent. We accept payment in pounds sterling or euros.

All bookings depend on the property being available. You, as the person in charge of the party, must be at least 18 years old at the time of booking. By making the booking, you confirm that you are authorised to make the booking and that all other members of the party agree that the booking will be governed by these booking conditions. You are responsible for making all payments due.

The rent for staying in our property is displayed on the website:

<https://vejerapartment.org/make-a-booking/>

### **Returnable Deposit**

In addition to the rental payment, we require that a returnable deposit of €120 (or £100) is made in case of any major accidental damage to our property. We will return this to you in full after you have left the property and it has been inspected. Should we need to make deductions from the deposit, we will explain the reasons for this.

### **Wifi**

The wi-fi service in our apartment is provided through a local computer shop, Vi@.Pc Informatica, [www.viipc.es](http://www.viipc.es), and your arrangements for wi-fi are arranged with, and payments made to, that shop, either at the shop itself, and we will provide details, or through its website.

### **Travel**

We expect you to make arrangements for your own travel insurance to cover all aspects and the duration of your stay with us.

### **Booking directly with us**

As long as the property is available and we have received payment from you, we will confirm your booking by email. This confirmation will show your booking details, the amount you have paid and the amount you still owe for the booking. Please do not make any other travel arrangements (such as flights) until we have confirmed your booking. As soon as you receive your confirmation, you must check the details carefully. If anything is not correct, you should tell us immediately.

Even if we have confirmed your booking, we reserve the right to cancel a booking where there are reasonable grounds to believe that: it is not legitimate; you are likely to breach any of our booking conditions; information supplied by you in relation to your booking is incorrect; you have behaved

towards us in a vexatious, abusive or unlawful manner. If we cancel your booking, we will inform you by email and we will not have any legal responsibility to you.

### **Rent and Payments**

When booking with us personally, we will provide you with our bank account details and ask that you make payment by direct bank transfer. We must then receive the remainder of the rental fee no less than 4 weeks before the start of your stay.

If you book less than 4 weeks before the start of your stay, we must receive payment of the total rent.

We will confirm your rental payment when you make your initial inquiry to us. The rent will be for the property as a whole and not on a per person basis.

### **Changes or cancellation**

If you want to change any detail of your confirmed booking, we will do our best to make the changes. Any changes that you wish to make must be requested by email.

If you have to, or want to, cancel your booking after it has been confirmed, or any part of it, you must inform us by email as soon as possible. The day we receive your email will be the date of cancellation.

If you have to cancel your booking, we will refund you in full provided that you notify us of your cancellation at least 30 days before the start of your rental period. If you cancel between 14 and 30 days before the start of your rental period, we will refund 50% of your rent. If you cancel less than 14 days before the start of your rental period, we will not be able to make a refund.

### **Travel insurance**

We recommend that you take out enough travel insurance to cover you in case of cancellation and for your total stay. We do not check insurance policies to make sure they are suitable and this remains your responsibility.